Axos Financial, Inc. Investor Presentation

NYSE: AX





Safe Harbor



This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 (the "Reform Act"). The words "believe," "expect," "anticipate," "estimate," "project," or the negation thereof or similar expressions constitute forward-looking statements within the meaning of the Reform Act. These statements may include, but are not limited to, projections of revenues, income or loss, projected consummation of pending acquisitions, estimates of capital expenditures, plans for future operations, products or services, and financing needs or plans, as well as assumptions relating to these matters. Such statements involve risks, uncertainties and other factors that may cause actual results, performance or achievements of the Company and its subsidiaries to be materially



different from any future results, performance or achievements expressed or implied by such forward-looking statements. For a discussion of these factors, we refer you to the Company's reports filed with the Securities and Exchange Commission, including its Annual Report on Form 10-K for the year ended June 30, 2019. In light of the significant uncertainties inherent in the forward-looking statements included herein, the inclusion of such information should not be regarded as a representation by the Company or by any other person or entity that the objectives and plans of the Company will be achieved. For all forward-looking statements, the Company claims the protection of the safe-harbor for forward-looking statements contained in the Reform Act.

Axos' Business Model is Differentiated From Other Banks



Customer Acquisition	Sa	les	Servicing	\rangle	Distribution		
 Digital Marketing Affinity and Distribution Partners Data mining/target feeding direct marketing Cross-sell 	 Automat fulfillmer Inbound sales Outboun center sales Minimal sales Significa sales 	call center d call ales outside	Self-service Digital journey Direct banker (call center)	•	Balance sheet Whole loan sales options Securitization		
Core Digital Capabilities							
Data Driven Insight	Integrated Customer Experience	Digita Market		led	Next-Gen Technology		

Our Business Model is More Profitable Because Our Costs are Lower



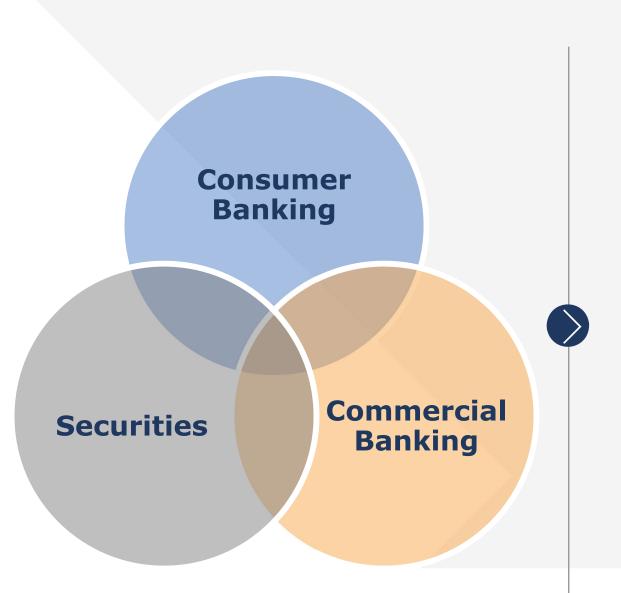
As % of average assets	Axos¹ (%)	Banks Greater Than \$10bn ² (%)
Net interest income	3.88	2.88
Salaries and benefits	0.92	1.16
Premises, equipment and other non-interest expense	0.98	1.40
Total non-interest expense	1.90	2.56
Core business margin	1.98	0.32

^{1.} For the three months ended 12/31/2019 – the most recent data on FDIC website "Statistics on Depository Institutions Report" Axos Bank only, excludes Axos Financial, Inc. to compare to FDIC data. Data retrieved 05/01/2020.

^{2.} All Commercial Banks by asset size. FDIC reported for three months ended 12/31/2019. Total of 140 institutions >\$10 billion. Data retrieved 05/01/2020.

Axos Financial's Three Business Segments Provide the Foundation For Sustained Long-Term Growth



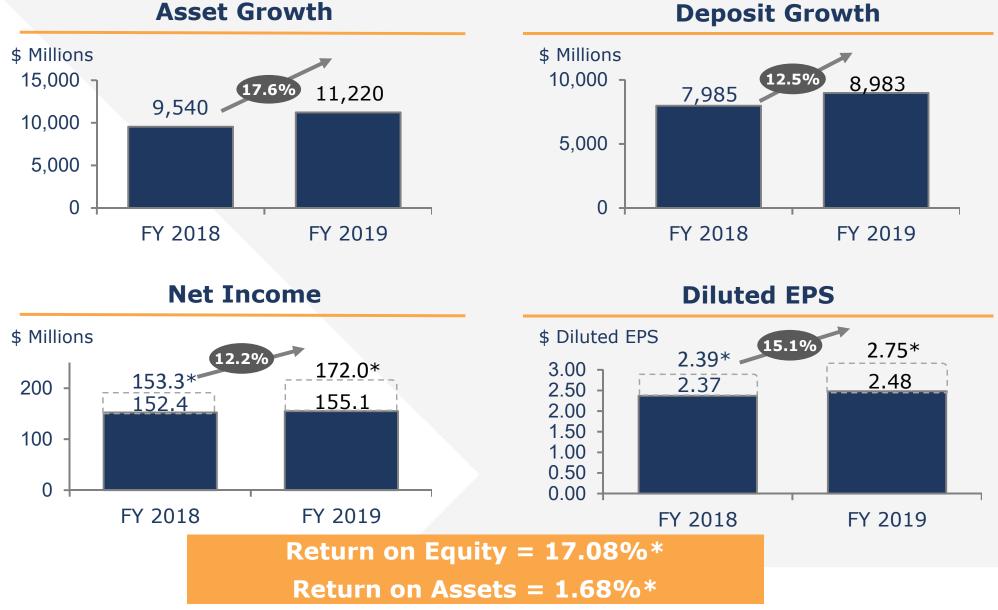


Investment Thesis

- Diverse mix of asset, deposit, and fee income reduces risk and provides multiple growth opportunities in varying environments
- Differentiated retail digital strategy from "online savings banks" or fintech competitors
- Structural cost advantage vs. traditional banks
- > Differentiated distribution strategy
- > New business initiatives will generate incremental growth
- Universal Digital Banking Platform and Enterprise Technology stack provide operating leverage opportunity
- Technology synergies among business segments reduce overall cost of growth strategy

Fiscal 2019 Highlights Compared with Fiscal 2018

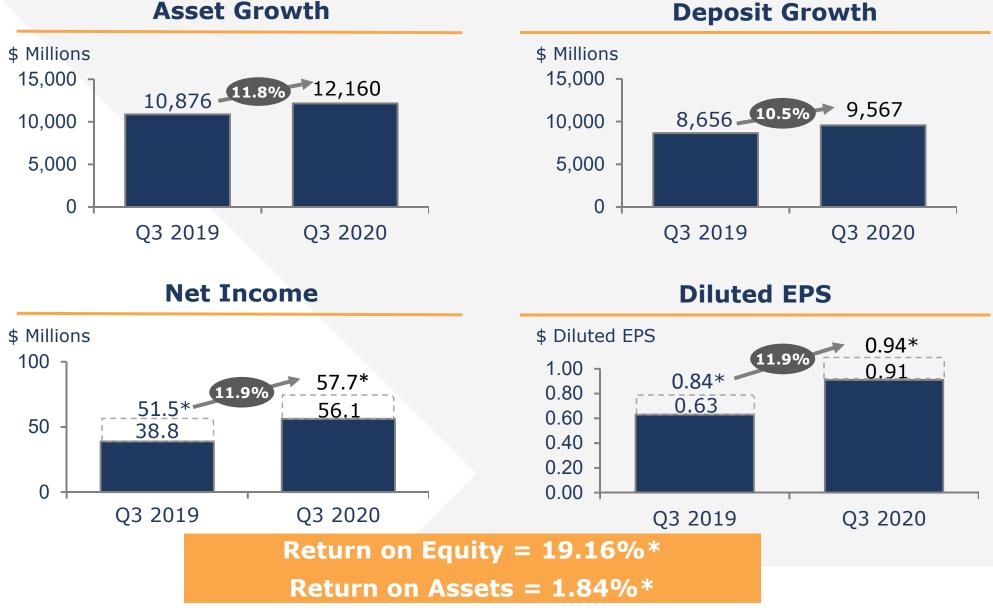




^{*} Adjusted earnings and adjusted earnings per diluted common share, non-GAAP measures, which excludes non-cash amortization expenses and non-recurring costs related to mergers and acquisitions, and other non-recurring costs. Without adjusted earnings, ROE was 15.40% and ROA was 1.51% based on GAAP earnings.

Fiscal 2020 Third Quarter Highlights Compared QXOS with Fiscal 2019 Third Quarter



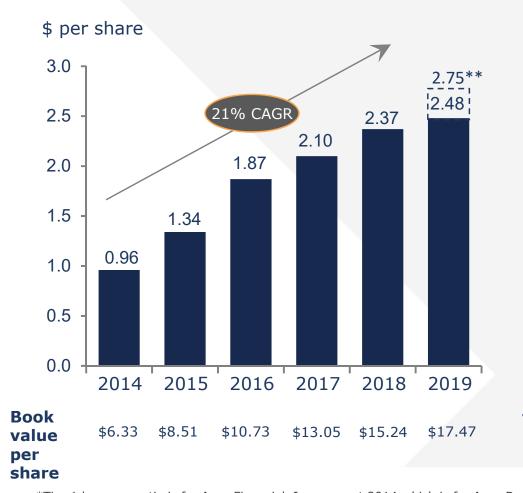


^{*} Adjusted earnings and adjusted earnings per diluted common share, non-GAAP measures, which excludes non-cash amortization expenses and nonrecurring costs related to mergers and acquisitions, and other non-recurring costs. Without adjusted earnings, ROE was 18.65% and ROA was 1.79% based on GAAP earnings.

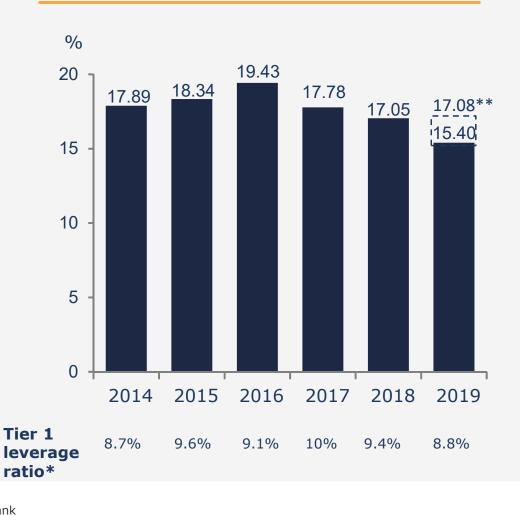
Diluted EPS and Return on Equity Have Been Consistently Strong







Return On Average Equity (FY)



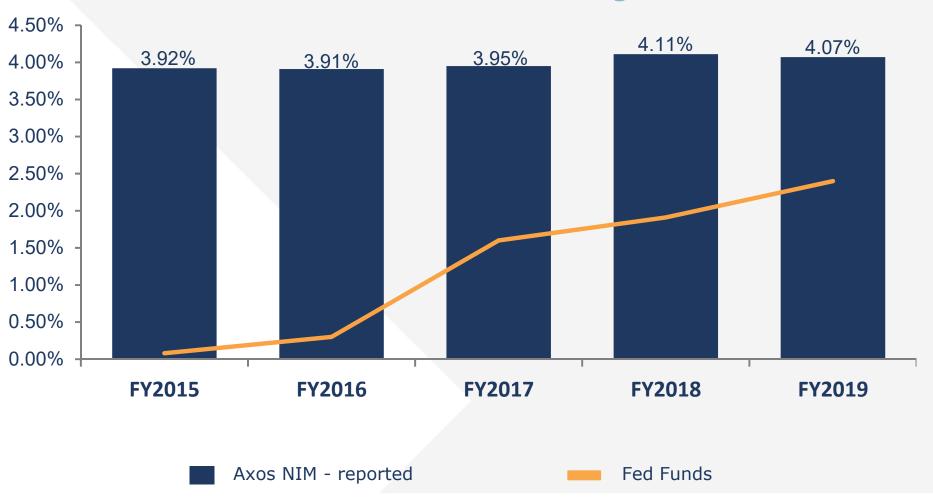
^{*}Tier 1 leverage ratio is for Axos Financial, Inc., except 2014 which is for Axos Bank

^{**}Adjusted earnings and adjusted earnings per diluted common share, non-GAAP measures, which excludes non-cash amortization expenses and non-recurring costs related to mergers and acquisitions, and other non-recurring costs. Without adjusted earnings, Diluted EPS was \$2.48 ROE was 15.40% based on GAAP earnings.

Net Interest Margin Has Been Stable/Rising Through a Variety of Interest Rate Cycles











	Axos Bank	Peer Group	Percentile
ROAA	1.66%	1.01%	83%
Return on equity	18.71%	8.60%	91%
G&A	1.96%	2.58%	25%
Efficiency ratio	41.08%	66.69%	8%

The 91% on ROE means that the Bank outperformed 91% of all banks. The 25% G&A ranking means that only 25% of banks spend less on G&A than Axos. Peer group includes savings banks greater than \$1 billion.

Diverse Lending Businesses Across Banking and Securities Segments ...





Conservative Underwriting and Secured Lending Positions Loan Portfolio for Economic Downturn



Actively working with borrowers on case-by-case basis for forbearance requests

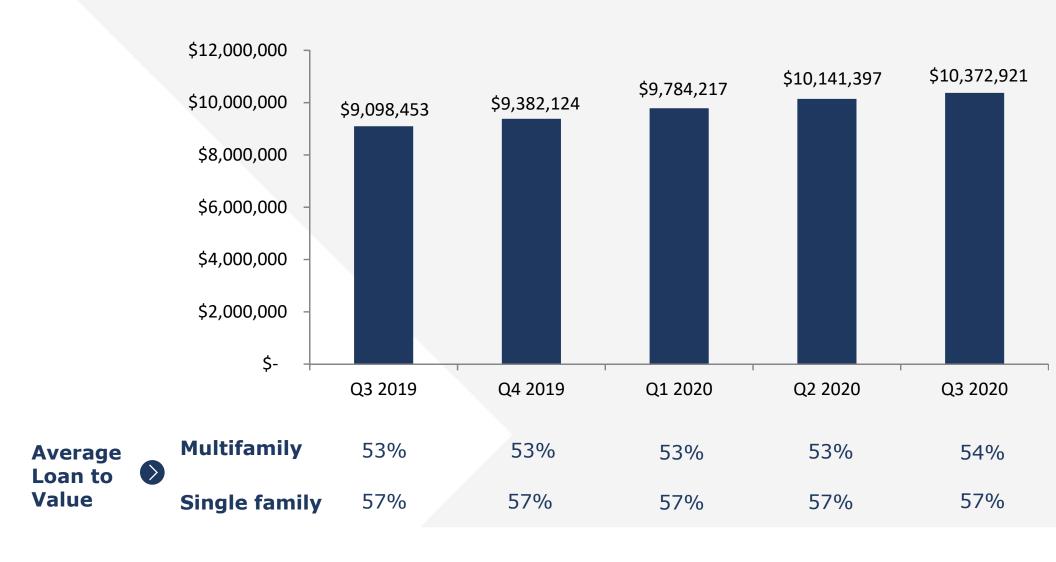
Asset-Based Lender*	Limited Cash Flow Lending*	Minimal Exposure to High Risk Loan Types*		
 95% of loans are collateralized by hard assets Low LTVs/LTCs: SFR mortgage: 57% Multifamily: 51% CRE: 52% Commercial Specialty Real Estate (CRESL): 44% Lender Finance: 51% Senior position in all lender finance and commercial specialty real estate loans with capital support from sponsors and junior partners 	 No credit cards No commercial cash flow-based loans \$55 million unsecured consumer loans ~50 bps of total loans outstanding \$3 million home equity lines of credit \$73 million shared national credits all asset-backed facilities Lend exclusively to prime and super-prime borrowers in consumer lending: Auto: 772 FICO Personal loans: 765 FICO 	 No credit exposures to airlines, casinos, malls, and theme parks Equipment Leases: \$28 million - oil and gas \$13 million - emergency medical transportation \$5 million - large fast-casual restaurant Limited hotel and retail exposure: \$263 million hotels: majority senior position in A/B notes \$97 million: retail CRESL 48% average LTV for hotel and retail CRESL loans \$159 million securities- 		

backed margin loans

Our Asset Growth has been Driven by Strong and Profitable Organic Loan Production



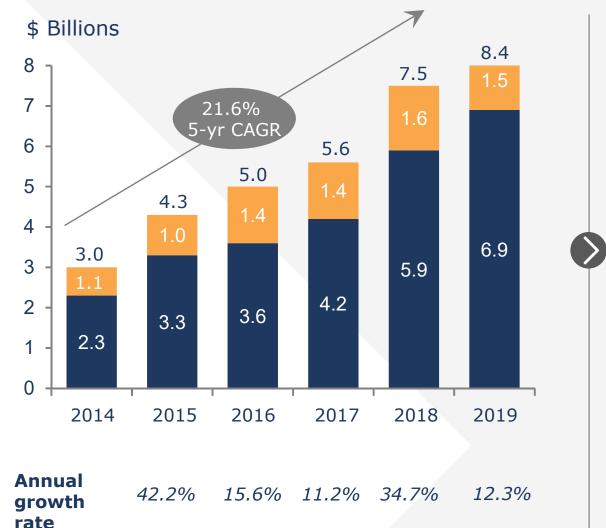
Net Loan Portfolio - End of Last Five Quarters (\$ in Thousands) 10Q



Loan Origination Growth







Future Plans

- Organic growth in existing business lines
 - Multifamily geographic expansion
 - Agency and jumbo mortgage channel expansion
 - Small Balance
 Commercial Real Estate
 expansion
 - Large Balance Commercial / Specialty Real Estate expansion
- Additional C&I verticals/product expansion
- > Retail auto lending launch
- > RIA M&A and succession lending

Diversified Deposit Businesses



Key Elements



chapter 7 cases

Deposit Growth in Checking, Business, and Savings Was Achieved While Transforming the Mix of Deposits

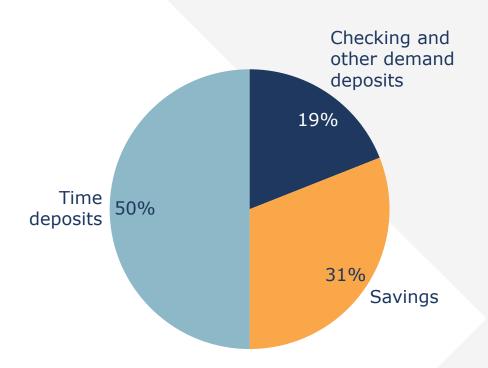


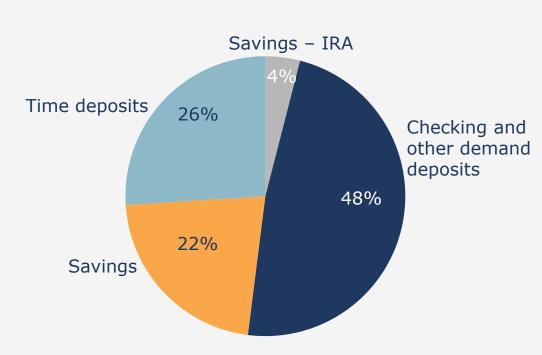
June 30, 2013

100% of Deposits = \$2.1 billion

March 31, 2020

100% of Deposits = \$9.6 billion

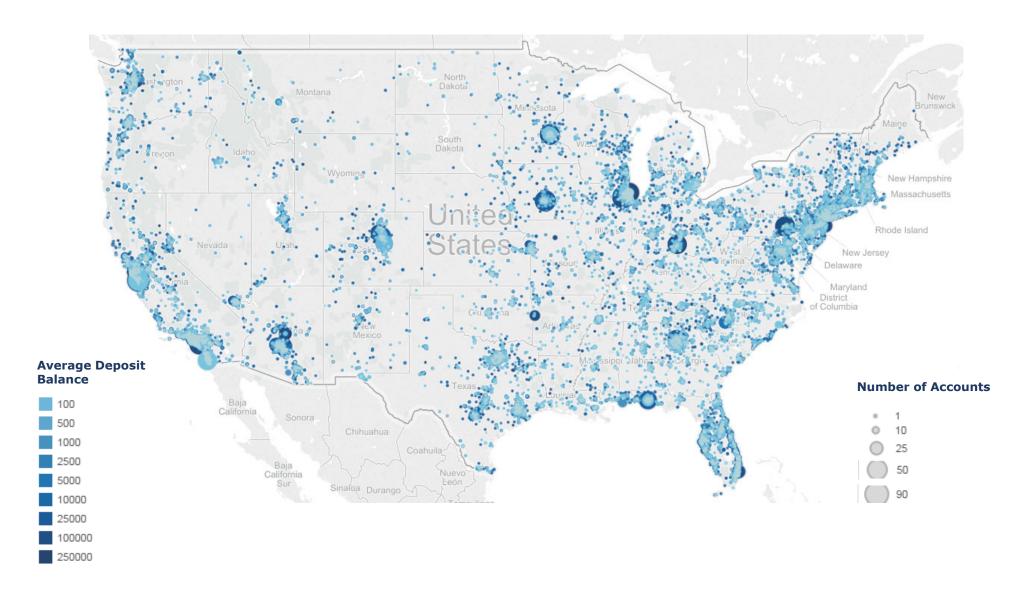




Checking Growth (6/2013 - 3/2020) = 1063% Savings Growth (6/2013 - 3/2020) = 234%

Axos Customer Base and Deposit Volume is Well Distributed Throughout the United States

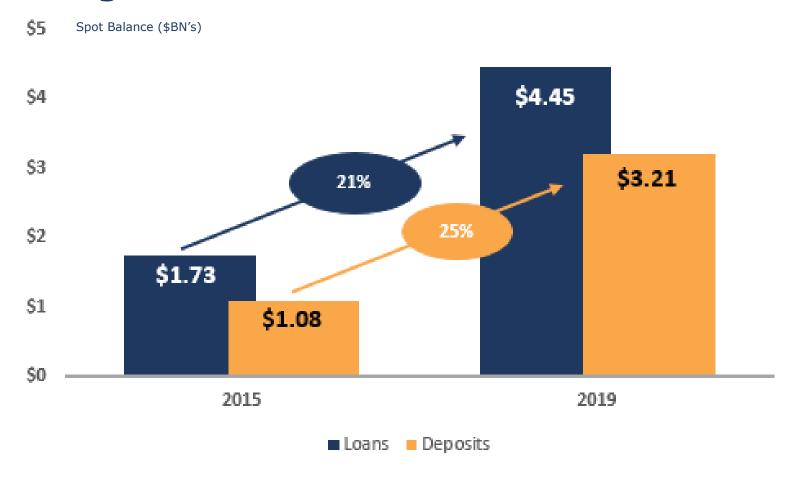




Axos Deposits Have National Reach With Customers in Every State

Commercial Loans and Deposits 4 years of growth





Loan Growth Drivers

- Product Expansion
- •Repeating Client Relationships
- Reputation for Reliable Execution

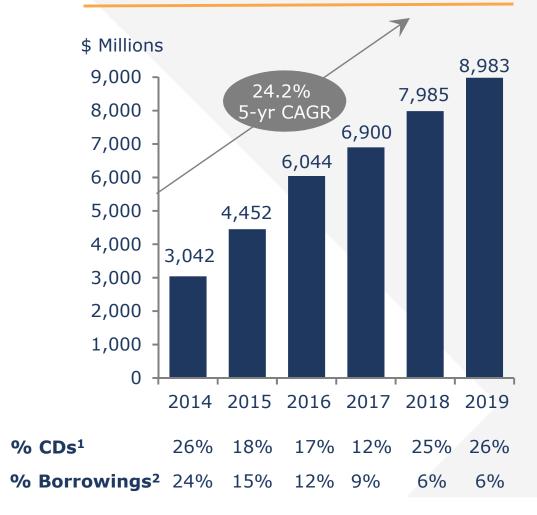
Deposit Growth Drivers

- Service to Specialty Verticals
- •Technology and Application Integration
- Reposition as Commercial Banker

Core Deposit Growth Was Sufficiently Strong To Grow Overall Deposits While Changing The Deposit Mix



Deposit Growth



Future Plans

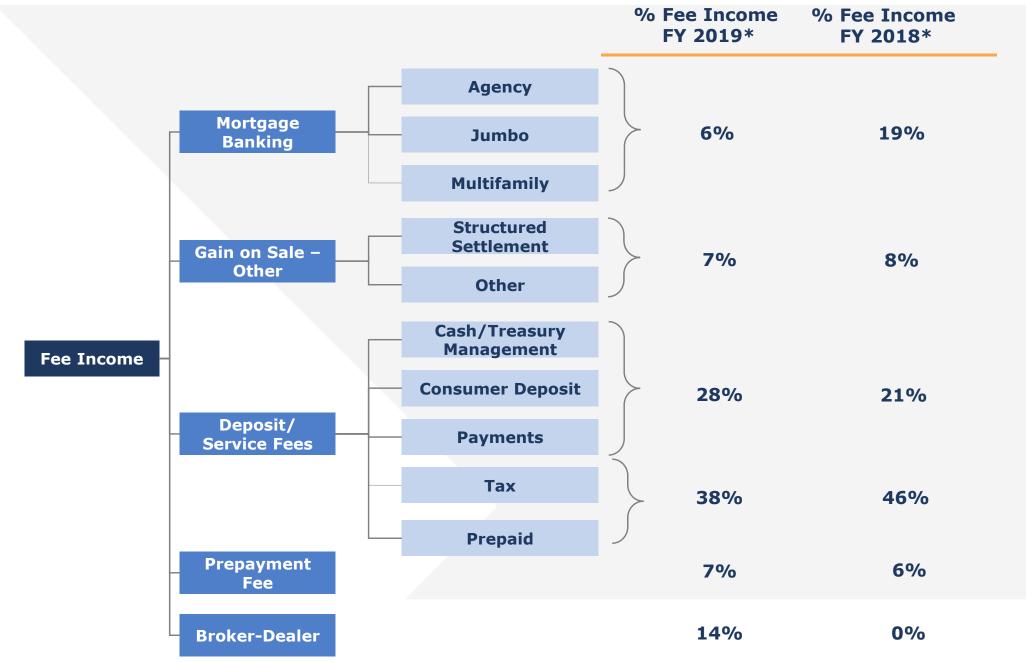
- Enhanced digital marketing automation integrated to outbound sales group
- Products and technology integration targeted to specific industry groups
- Create differentiated consumer and business banking platform
- > Enhanced focus on customer service and user experience
- Leverage existing and create new distribution partnerships to reduce acquisition cost and leverage external brands

¹ as a % of total deposits

² as a % of total liabilities

Diversified Fee / Non-Interest Income





Our Strategic Partnership with H&R Block



H&R Block Overview

- > Approximately 10,000 U.S branches
- > Files 1 in every 7 U.S. tax returns
- > 19.7 million U.S. tax returns per year
- > 83% of customers receive a refund
- > 35% franchise-owned
- > Approximately 2,400 employees
- > 55 million visits per year on HRB website
- > Social media
 - 28,600 Twitter followers
 - 463,000 Facebook fans
 - 1.7 million views on YouTube

Products for 2020 Tax Season

- > Refund Transfer
- > Emerald Advance Unsecured Loan
- > Emerald Prepaid Card
- > Refund Advance Interest-Free Loan
 - Axos is exclusive provider for 2020 tax season
 - Axos provides credit underwriting, loan origination, funding and loan servicing
 - Interest-free loan is repaid using borrower's tax refund proceeds
 - Axos' profits will depend on origination volume and actual credit losses



Axos Securities Overview



Monetizing synergies by integrating Banking products and services to Securities customers, RIAs, and IBDs

Axos Clearing Securities Clearing & Custody

62 IBDs 110,000 Clients

Axos Invest

Securities

Axos

Digital Wealth & Personal Financial Management

24,000 Clients

Axos Trading¹
Self-Directing
Trading

Expected Launch
June 2020

Access to ~135,000 Clients

Consumer Banking

- Consumer Deposit Accounts
- > ODL/Margin Accounts
- Jumbo Single Family Mortgage Loans

Commercial Banking

- Securities-Backed Lines of Credit
- Cash Management
- Commercial Property Refinancing

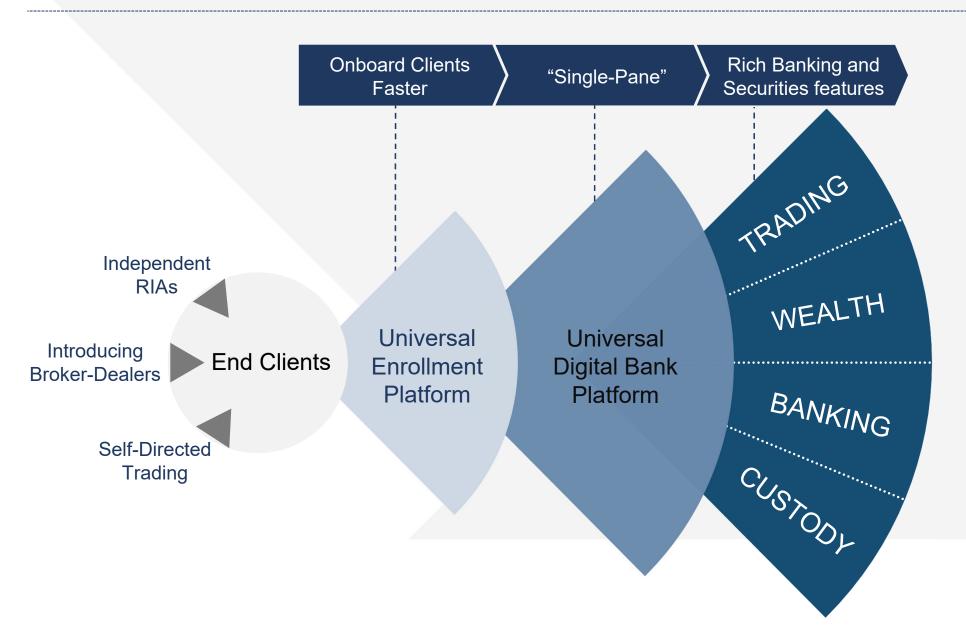
Digital Solutions

- Universal Digital Platform
- > Account Opening Platform

Securities Strategy



Leveraging Bank's existing digital platforms allows for a unique integrated and flexible Banking and Securities product features



Secular Industry Trends Provide Opportunities $Q \times Q S$ for Axos

Fee Compression for Active and Passive **Investment Managers**



- RIAs needs to reduce costs and streamline back-office ops
- Automation frees up > time/resources for client interactions

Advisors are Leaving Wirehouses to Become Independent Advisors



- Axos to provide bundled securities clearing, custody and banking services
- Target small and medium-sized RIAs and IBDs that large custodians do not serve well

Aging Advisor Population Is Driving Consolidation and Succession Planning



- Axos to provide succession-based and M&A financing to RIAs and IBDs
- Nation-wide footprint and industry focus are competitive advantages

Digitization of Wealth Management



Axos will offer direct-to-consumer and private label robo advisory solutions to individuals and independent RIAs

Business Segment Overview – Axos Invest



Core Services

- Free financial digital advisor that helps clients achieve their goals by automating the financial planning process.
- Provides premium packages for clients who want additional value beyond our core services.

Customer Behavior

- High Conversion Rates Platform has been able to sustain 20% conversion rate with low client attrition.
- Low Acquisition Costs— Compared to industry standards, historic acquisition costs have sub \$50/per client (funded account).
- Sticky Accounts Clients trust our advice with 49% following our recommendations within first week.

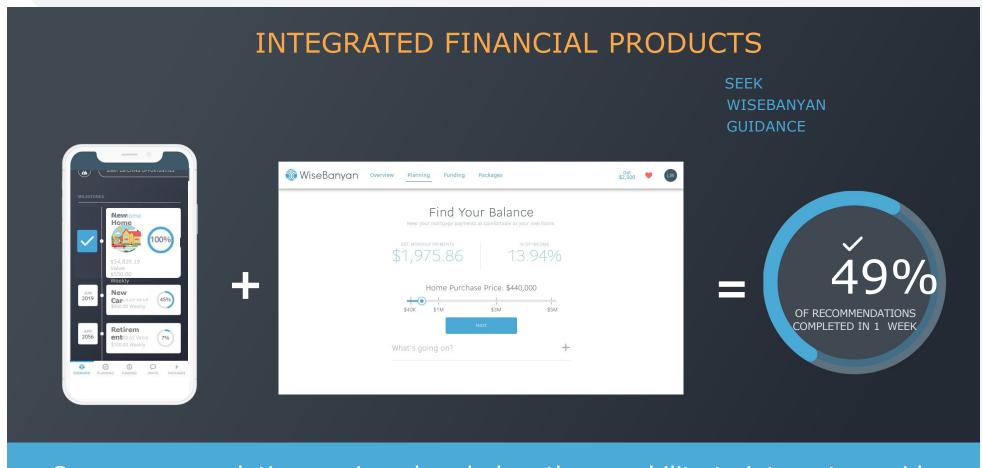
Customer Served

Do-It-Yourself Mass Market

32,000+ sticky customer accounts with opportunities to cross-sell banking and premium services



Monetize Clients by Leveraging Data and Personalization at Key Event-Driven Decision Points



Our recommendation engine already has the capability to integrate a wide variety of financial offerings: savings, credit, purchases, and more

Key Goals of Universal Digital Bank



Personalization

- Increase chance of offering right product at the right time and place
- Personalization is the right antidote for too much choice, too much content, and not enough time

Self-Service

- Eventual artificial intelligence tools assist sale of banking products such as deposits, loans, and mortgages
- > Products optimized by channel, recipient and journey
- > Self service saves time and cost (e.g., activate and de-activate debit-card in platform, send wires via self-service)

Facilitate Partnerships

- > Easy integration of third-party features (e.g., biometrics)
- Access to value added tools (e.g., robo-advisory, automated savings features) either proprietary or third party
- > Enable creative customer acquisition partners

Customizable Experience

- > Provide holistic and interactive and intuitive design experience
- Integrate online experience with other channels

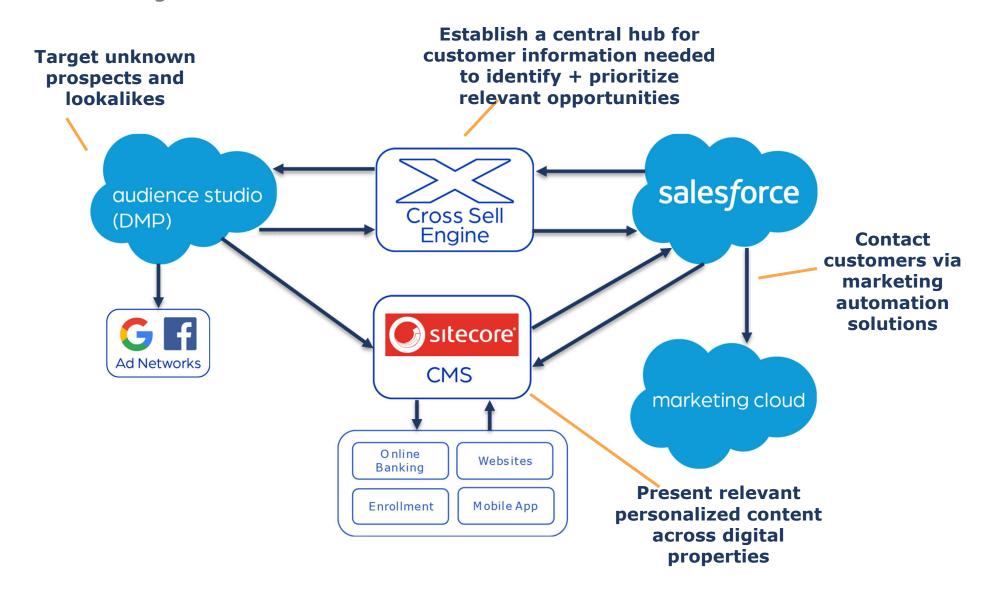
Cross-Sell

- > Artificial intelligence and big data credit models enable quick credit decisions
- Customized product recommendations based upon analytical determination of need

Personalization Solution Will Increase Consumer Engagement and Lifetime Value



Goal is to present customers with customized and relevant offers at the right time via the right channel



As We Fully Digitize All Front-End Customer Interactions, Operational Efficiency Gains Also Become Possible



Online Banking Customer Interaction

- Provide compelling customer value proposition to use online banking
- Intelligent, personalized, automated campaigns to develop customer confidence in our messages
- Utilization of multiple channels to deliver information that reflects customer preferences

Customer Self Service

- Expand digital channels and leverage omnichannel AI Hub across multiple channels, to streamline interactions
 - Easy to use self help via intelligent, automated platforms such as conversational.ai to make it easy to get what's wanted, when it's wanted, anytime, anywhere
 - Customer seamlessly switches from one channel to another e.g. IVR, Chatbot, Facebook Messenger, etc.

Operational Efficiency

- Customer centric operational efficiencies reduce cost, while accelerating delivery of customer requests
- Efficiencies are delivered using tools such as our robotic process automation platform, or low code platform to automate high volume, repetitive processes



Holistic Credit Risk Management

What We Do

Utilize a holistic credit-risk management framework to manage and monitor credit quality at each stage of the loan life cycle, and leverage specialized Credit Tools to optimize monitoring and reporting capabilities

Credit Monitoring & Oversight



Axos Credit Objectives Establish Credit Framework and Culture



Monitor Assets Throughout Life Cycle

Data-Driven Decision Making

Mitigate Problem Loans

Example of Credit Tools

- Board of Directors
- Annual Strategic Plan
- Corporate Governance
- Policies & Approval Authorities















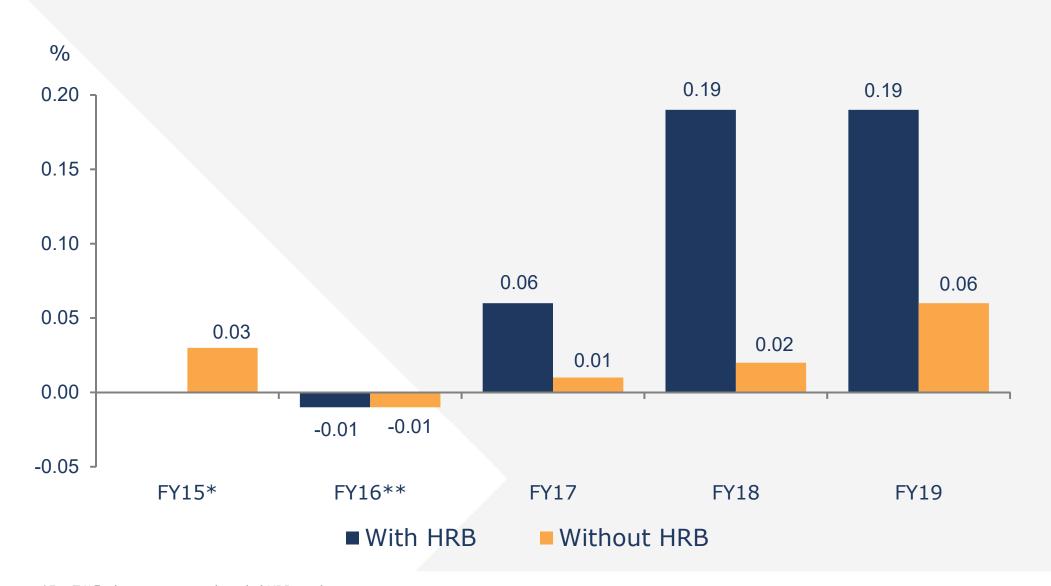






Annualized Charge-offs (Recoveries) to Average Loans Outstanding





^{*}For FY15, there were no co-branded HRB products.

^{**}For FY16, there were no HRB related charge-offs with \$16M of annual average loan balances.

Diversified Funding and Liquidity



Strong Profitability and Liquidity Support Organic Growth

Consumer and Commercial Deposits

- Axos Advisors
- Consumer Direct
- Small Business Banking
- Specialty Commercial Deposits

Non-Interest-Bearing Deposits

- Axos Fiduciary Services
- Commercial Cash/Treasury Management
- Prepaid Consumer Debit Cards

Off Balance Sheet Funding*

- Axos Fiduciary Services \$45 million
- Axos Clearing \$413 million
- > FHLB \$3.1 billion
- Federal Reserve Discount Window -\$1.4 billion

Strong Capital Ratios*

- Tier 1 Capital: 11.62% (Bank)
- > Tier 1 Leverage: 8.72% (Bank)
- > Total Capital: 12.96% (Holdco)
- > TCE/TA: 8.66% (Holdco)
- Tangible Book Value/Share: \$17.46

Contact Information



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